



Vermonters have reported an uptick of the Computer Tech Support phishing scam, specifically claiming to be from “V-Tech Solutions”. This scam usually comes as a robocall claiming that the recipient will be charged for antivirus software and instructing them to call back to cancel the charge.

This scam uses a common scare tactic of an unauthorized charge made to one of your accounts. When you receive this or similar calls, hang up and take steps to verify.

- Check with your financial institution directly to determine whether a charge has been made.

- If you notice unauthorized charges on your account, dispute them through your financial institution.

- Even if you get a call from a company that you do business with, call them back on a number you know to be valid, such as the number referenced on your contract or statement.

If you receive this or other scam calls, report it to the Consumer Assistance Program, at 1-800-649-2424 or online at ago.vermont.gov/cap